

The cancellation and refund policy below covers, but is not limited to, convention registration fees, convention activities requiring additional fees, and exhibitor table fees.

- All requests for cancellation refund shall be e-mailed to buybruce@gmail.com prior to the beginning of the convention. Registrants and vendors who fail to attend the event without making prior arrangements will not receive refunds.
- If the registrant or vendor properly cancels a registration prior to April 1, 2024, a full refund will be permitted, less applicable bank card transaction fees.
- If the registrant or vendor properly cancels a registration on or after April 1, 2024, and prior to the start of the convention, 50% of the registration fee may be refunded, less applicable bank card transaction fees, subject to approval by The North Coast Limited Convention Chair whose decision is FINAL. Any refund granted after April 1, 2024, will be paid by check by the convention treasurer, mailed to the registrant's home address after the convention is over. No immediate refunds will be made at the convention.
- All other refund requests must be submitted to buybruce@gmail.com and will be considered on a case-by-case basis. The North Coast Limited Convention Chair will, at his discretion, make a recommendation to The North Coast Limited Treasurer who is the only one authorized to make refunds.
- Unless otherwise notified by The North Coast Limited Convention Committee all refunds will be processed within 30 days of the end of the convention.
- All non-refunded registration fees can be considered by the registrant as a tax-free donation to Division 4, Mid-Central Region, NMRA.
- The event organizers reserve the right to cancel any convention activity at any time and shall refund the full amount of registration fee(s) for that activity to the registrant. Such cancellation of a specific convention activity or activities is not sufficient reason to request a refund of any other registration fees. Cancellation of the entire event will result in a full refund of registration and related fees (less bank card transaction fees).
- No refund will be granted on unused Banquet tickets, tour tickets or Modeling with the Masters fees unless a registration fee refund is also granted.
- If an extra fare event is cancelled, then a refund will be issued as explained above.
- Any tour is subject to cancellation if there is a lack of participation.
- If an extra fare tour is already filled when your registration is processed, then there will be a numbered ticket stapled to a refund request enclosed with your packet at the time of check-in.